

VortexHost



Fair Use Policy

1. Purpose

This Fair Use Policy ensures that all customers enjoy reliable, high-quality hosting services. It applies to plans offering "unlimited" resources, including CPU, bandwidth, and storage.

2. Unlimited Resources Policy

While we advertise unlimited resources, they are subject to reasonable and non-excessive use. Usage must align with typical hosting operations and not adversely impact other users or our infrastructure.

3. Prohibited Practices

You may not:

Run resource-intensive applications or scripts that significantly impact server performance.

Use hosting for storage or distribution of large files unrelated to your website (e.g., backups, archives).

Engage in activities that consume disproportionate server resources, such as cryptocurrency mining or large-scale file sharing.

4. Monitoring and Enforcement

We continuously monitor server performance and resource usage. If your usage exceeds reasonable limits, we may:

Issue a warning and request corrective action.

Limit, suspend, or terminate your service if overuse persists.

5. Discretionary Action

VortexHost reserves the right to define "reasonable use" based on industry standards and technical considerations.

6. Appeals and Resolution

If you believe your account was flagged or terminated unfairly under this policy, contact us at support@vortexhost.com. We will review your case and work towards a fair resolution.

7. Policy Updates

We may revise this policy from time to time. Updates will be posted on our website, and your continued use of our services constitutes acceptance.