

VortixHost



Terms of Service

Introduction

Welcome to VortixHost! By accessing or using our website and services, you agree to comply with and be bound by these Terms of Service. If you do not agree to these terms, you may not use our services.

Service Agreement

2.1 Services Provided

VortixHost offers web hosting services as described on our website. The details of our plans and their features are outlined in the service descriptions.

2.2 Service Availability

We strive to maintain 99.9% uptime but cannot guarantee uninterrupted access due to maintenance or unforeseen events.

User Responsibilities

3.1 Account Security

You are responsible for maintaining the confidentiality of your account credentials and for all activities conducted under your account.

3.2 Prohibited Activities

You agree not to use our services for any illegal, abusive, or harmful activities, including but not limited to:

Hosting malicious content (e.g., viruses, malware).

Spamming or unauthorized mass email campaigns.

Hosting illegal or copyrighted material without authorization.

Fair Use Policy

Some plans may include "unlimited" resources; however, usage is subject to our Fair Use Policy. Excessive use may result in warnings, restrictions, or termination of service. See our Fair Use Policy for details.

Billing and Payments

5.1 Payment Terms

All fees are due as stated in your subscription plan. Failure to make timely payments may result in suspension or termination of service.

5.2 Refund Policy

Refunds are issued at our discretion. Certain services may be non-refundable, as specified during the purchase process.

Termination of Service

We reserve the right to suspend or terminate your service at any time for violating these terms or our policies.

Limitation of Liability

VortexHost is not liable for any indirect, incidental, or consequential damages arising from your use of our services. Our total liability is limited to the amount paid for your subscription.

Changes to Terms

We may update these terms at any time. Continued use of our services after changes are posted constitutes acceptance of the revised terms.

For questions, contact us at support@vortexhost.com.